Directions

From Redmond:

Head south on Hwy 97 (Parkway) to Revere Ave. (Exit 137).

Turn left (east) on Revere to 8th Street. Turn right (south) on 8th Street to Penn. Then, turn left (east) on Penn. (Penn turns into Neff Road.) Continue on Neff Road to 27th Street. Turn left (north) onto 27th Street to Courtney Drive (just south of Mt. View High School). Turn left (west) on Courtney Drive to Wyatt Court. Turn left on Wyatt Court and follow to the end of the street.

FROM LAPINE:

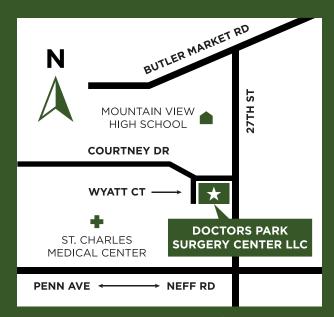
Head north on Hwy 97 and exit at Knott Road. Turn right (east) on Knott Road for approximately eight miles. Knott Road changes into 27th Street. Continue past Neff Road (north) to Courtney Drive (just south of Mt. View High School). Turn left (west) on Courtney Drive to Wyatt Court. Turn left on Wyatt Court and continue to the end of the street.

FROM PRINEVILLE:

Head west on Hwy 26 to Redmond and then south to Bend on Hwy 97 (Parkway) to Revere Ave. (Exit 137). Turn left (east) on Revere to 8th Street. Turn right (south) on 8th Street to Penn. Then, turn left (east) on Penn. (Penn turns into Neff Road.) Continue on Neff Road to 27th Street. Turn left (north) on 27th Street to Courtney Drive (just south of Mt. View High School). Turn left (west) on Courtney Drive to Wyatt Court. Turn left on Wyatt Court and continue to the end of the street.

FROM SISTERS:

Head east on Hwy 20 to Bend and then south on Hwy 97 (Parkway) to Revere Ave. (Exit 137). Turn left (east) on Revere to 8th Street. Turn right (south) on 8th Street to Penn. Then, turn left (east) on Penn. (Penn turns into Neff Road). Continue on Neff Road to 27th Street. Turn left (north) on 27th Street to Courtney Drive (just south of Mt. View High School). Turn left (west) on Courtney Drive to Wyatt Court. Turn left on Wyatt Court and continue to the end of the street.



Hours of Operation

Monday - Friday 6 a.m. to 5 p.m.

A Physician-Owned Facility

This Facility **IS NOT** An Emergency Facility

DPSC participates with many Health Insurance Plans.

We recommend you contact your Health Insurance Company to verify their participation status with Doctors Park Surgery Center, as we are a facility that is separate from your doctor and Bend Urology Associates, LLC.

For out-of-network plans, the patient is responsible for the total balance above any insurance payments.

There are no contract discounts taken for out-of-network plans.

The patient has the right to have any procedure or surgery done at a facility other than Doctors Park Surgery Center.



Your surgery/procedure is scheduled for:

MON	TUE	WED	THUR	FRI	SAT	
			at.		a.m./p.m	
		at		a.III./ D.III		

If you are unable to keep your appointment, kindly give 24 hours notice.

To maintain our standard of quality care and service in this world of fast-paced healthcare, we must operate our facility with optimal efficiency. To this end, we occasionally call/write our patients and request a schedule change or time change for an appointment. If you receive such a call/letter, and are able to change it, we appreciate your flexibility.

2090 NE Wyatt Court Suite 102 Bend, OR 97701

Phone: 541.389.5931 **Fax:** 541.389.5932

Welcome to Doctors Park Surgery Center (DPSC)

DPSC was developed to help patients reduce costs related to outpatient surgeries, provide more convenient scheduling and to personalize their surgery experience.

SIMPLIFICATION IS OUR GOAL

The goal of DPSC is to simplify your surgery experience from registration to discharge, provide you with individual attention to your surgery questions and to timely address any worries or concerns you may have. The first step in your DPSC experience is your pre-surgery call.

A CONVENIENT LOCATION

Doctors Park Surgery Center is located at 2090 NE Wyatt Ct. Suite 102 Bend, OR 97701.

This is the same location as Bend Urology Associates. (Directions from your area are on the back of this brochure.) Just park in the parking lot, come in the front door and enter the door on the left of the entrance.

BEING PREPARED

Your Surgery date will be scheduled by the appointment center. This will be done either at the time of your initial visit with your physician or you may receive a call at a later time to inform you of the appointment date.

You will then receive a call from your Pre-Op Nurse who will obtain a medical history from you in order to ensure a safe surgery. It may be determined by the Pre-Op Nurse that labs and EKG's will be needed. We can assist you in obtaining any pre-operative studies you may need.

Your Pre-Op Nurse will explain to you what to expect during your visit at the surgery center and answer any pre-surgery questions you may have:



You will be instructed on what to do and what not to do to prepare for your surgery.



You will also plan for your care when you leave the surgery center.

When you arrive for your surgery, you will be asked to ...



Sign and complete any paperwork required for admission to the surgery center.



Provide the receptionist with your insurance card(s) and picture ID so copies can be made.



Provide a list of current medications and dosages, including over-thecounter and daily supplements you are taking.

What Is an Ambulatory Surgery Center (ASC)?

ASC's are facilities where surgeries that do not require hospital admission are performed. They provide a cost-effective and convenient environment that is less stressful than what many hospitals can offer.

Patients who elect to have surgery in an ASC arrive on the day of the procedure, have the surgery in an operating room and recover under the care of the nursing staff — all without hospital admission.

ASC's may perform surgeries in a variety of specialties or dedicate their services to one specialty. DPSC is currently dedicated to serving Urology patients.

ASC's, also known as surgicenters, are small businesses within your community. Most (67 percent) are independently owned. Several anesthesiologists opened the first ASC in Phoenix, Arizona, in 1970 to provide high-quality, costeffective healthcare. Many ASCs today are owned and operated by physicians.

A GOOD CHOICE

Convenient scheduling is one of the best reasons to choose an ambulatory surgery center. A survey showed more than half of the ASC's responding started more than 82 percent of their cases on time. Small staff and a commitment to flexibility enable DPSC to adjust quickly to the patient's changing needs.

It has been shown that procedures performed in ASC's cost 47 percent less than the same procedure at hospitals. Quality of care delivered is equal to or better than comparable hospital care. State licensing and Medicare regulatory agencies both regularly verify that established standards are being met.

MEDICARE

Since 1982, when Medicare agreed to pay for surgeries performed at ASC's, the program has saved a significant amount of money. ASC's that receive Medicare payments must meet the program's certification criteria and receive payments only for those procedures that have been approved by Medicare. Today, more than 2,000 procedures have been granted approval to be performed in ASC's.